Welcome to WhoCrashed (HOME EDITION) v 6.65

This program checks for drivers which have been crashing your computer. If your computer has displayed a blue (or black) screen of death, suddenly rebooted or shut down then this program might help you find the root cause of the problem and a solution.

Whenever a computer suddenly reboots without displaying any notice or blue (or black) screen of death, the first thing that is often thought about is a hardware failure. In reality, on Windows a lot of system crashes are caused by malfunctioning device drivers and kernel modules. In case of a kernel error, many computers do not show a blue or black screen unless they are configured for this. Instead these systems suddenly reboot without any notice.

This program will analyze your crash dumps with the single click of a button. It will tell you what drivers are likely to be responsible for crashing your computer. It will report a conclusion which offers suggestions on how to proceed in any situation while the analysis report will display internet links which will help you further troubleshoot any detected problems.

To obtain technical support visit www.resplendence.com/support

Click here to check if you have the latest version or if an update is available.

Just click the Analyze button for a comprehensible report ...

Home Edition Notice

This version of WhoCrashed is free for use at home only. If you would like to use this software at work or in a commercial environment you should get the professional edition of WhoCrashed which allows you to perform more thorough and detailed analysis. It also offers a range of additional features such as remote analysis on remote directories and remote computers on the network.

Please note that this version of WhoCrashed is not licensed for use by professional support engineers.

Click here for more information on the professional edition.
Click here to buy the the professional edition of WhoCrashed.

System Information (local)

Computer name: DESKTOP-MKA2AL4
Windows version: Windows 10 , 10.0, version 1903, build: 18362
Windows dir: C:\WINDOWS
Hardware: Galaxy Book 12, SAMSUNG ELECTRONICS CO., LTD., SM-W720NZKBXEF
CPU: GenuineIntel Intel(R) Core(TM) i5-7200U CPU @ 2.50GHz Intel8664, level: 6
4 logical processors, active mask: 15
RAM: 4192133120 bytes (3,9GB)

Crash Dump Analysis

Crash dumps are enabled on your computer. This system is not configured for complete or automatic crash dumps. For best results, configure your system to write out complete or automatic crash dumps. Select Tools->Crash Dump Configuration from the main menu to configure your system to write out complete memory dumps.

Crash dump directories:
C:\WINDOWS
C:\WINDOWS\Minidump

On Mon 06/07/2020 21:30:14 your computer crashed or a problem was reported
crash dump file: C:\WINDOWS\Minidump\070620-28781-01.dmp
This was probably caused by the following module: ntoskrnl.exe (nt+0x71CFCD)
Bugcheck code: 0x1000007E (0xFFFFFFFFC0000005, 0xFFFFF8006371CFCD, 0xFFFFE587D5F475D8, 0xFFFFE587D5F46E20)
Error: SYSTEM_THREAD_EXCEPTION_NOT_HANDLED_M
file path: C:\WINDOWS\system32\ntoskrnl.exe
product: Microsoft® Windows® Operating System
company: Microsoft Corporation
description: NT Kernel & System
Bug check description: This indicates that a system thread generated an exception which the error handler did not catch.
This appears to be a typical software driver bug and is not likely to be caused by a hardware problem.
The crash took place in the Windows kernel. Possibly this problem is caused by another driver that cannot be identified at this time.

On Mon 06/07/2020 20:30:40 your computer crashed or a problem was reported
crash dump file: C:\WINDOWS\Minidump\070620-16468-01.dmp
This was probably caused by the following module: ntoskrnl.exe (nt+0x1C23A0)
Bugcheck code: 0x139 (0x0, 0x0, 0x0, 0x0)
Error: KERNEL_SECURITY_CHECK_FAILURE
file path: C:\WINDOWS\system32\ntoskrnl.exe
product: Microsoft® Windows® Operating System
company: Microsoft Corporation
description: NT Kernel & System
Bug check description: The kernel has detected the corruption of a critical data structure.
The crash took place in the Windows kernel. Possibly this problem is caused by another driver that cannot be identified at this time.

On Mon 06/07/2020 20:29:29 your computer crashed or a problem was reported
crash dump file: C:\WINDOWS\Minidump\070620-14140-01.dmp
This was probably caused by the following module: ntoskrnl.exe (nt+0x99EAC)
Bugcheck code: 0x1000007E (0xFFFFFFFFC0000005, 0xFFFFF8074F499EAC, 0xFFFFDE0BE6C67318, 0xFFFFDE0BE6C66B60)
Error: SYSTEM_THREAD_EXCEPTION_NOT_HANDLED_M
file path: C:\WINDOWS\system32\ntoskrnl.exe
product: Microsoft® Windows® Operating System
company: Microsoft Corporation

description: NT Kernel & System
Bug check description: This indicates that a system thread generated an exception which the error handler did not catch.
This appears to be a typical software driver bug and is not likely to be caused by a hardware problem.
The crash took place in the Windows kernel. Possibly this problem is caused by another driver that cannot be identified at this time.

On Mon 06/07/2020 20:24:10 your computer crashed or a problem was reported
crash dump file: C:\WINDOWS\Minidump\070620-26234-01.dmp
This was probably caused by the following module: ntoskrnl.exe (nt+0x99EAC)
Bugcheck code: 0x1000007E (0xFFFFFFFFC0000005, 0xFFFFF80769E99EAC, 0xFFFFD8081CC27318, 0xFFFFD8081CC26B60)
Error: SYSTEM_THREAD_EXCEPTION_NOT_HANDLED_M
file path: C:\WINDOWS\system32\ntoskrnl.exe
product: Microsoft® Windows® Operating System
company: Microsoft Corporation
description: NT Kernel & System
Bug check description: This indicates that a system thread generated an exception which the error handler did not catch.
This appears to be a typical software driver bug and is not likely to be caused by a hardware problem.
The crash took place in the Windows kernel. Possibly this problem is caused by another driver that cannot be identified at this time.

On Mon 06/07/2020 15:33:54 your computer crashed or a problem was reported
crash dump file: C:\WINDOWS\Minidump\070620-12218-01.dmp
This was probably caused by the following module: kwatch64.sys.sys (0xFFFFF804739F50BE)
Bugcheck code: 0xCE (0xFFFFF804739F50BE, 0x10, 0xFFFFF804739F50BE, 0x2)
Error: DRIVER_UNLOADED_WITHOUT_CANCELLING_PENDING_OPERATIONS
Bug check description: This indicates that a driver failed to cancel pending operations before unloading.
This appears to be a typical software driver bug and is not likely to be caused by a hardware problem.
A third party driver was identified as the probable root cause of this system error. It is suggested you look for an update for the following driver: kwatch64.sys.sys .
Google query: kwatch64.sys.sys DRIVER_UNLOADED_WITHOUT_CANCELLING_PENDING_OPERATIONS

Conclusion

5 crash dumps have been found and analyzed. A third party driver has been identified to be causing system crashes on your computer. It is strongly suggested that you check for updates for these drivers on their company websites. Click on the links below to search with Google for updates for these drivers:

kwatch64.sys.sys

If no updates for these drivers are available, try searching with Google on the names of these drivers in combination with the errors that have been reported for these drivers. Include the brand and model name of your computer as well in the query. This often yields interesting results from discussions on the web by users who have been experiencing similar problems.

Read the topic general suggestions for troubleshooting system crashes for more information.

Note that it's not always possible to state with certainty whether a reported driver is responsible for crashing your system or that the root cause is in another module. Nonetheless it's suggested you look for updates for the products that these drivers belong to and regularly visit Windows update or enable automatic updates for Windows. In case a piece of malfunctioning hardware is causing trouble, a search with Google on the bug check errors together with the model name and brand of your computer may help you investigate this further.